## **GAIN** Policy

## Volunteering



- 1. Guillain-Barré & Associated Inflammatory Neuropathies prides itself on having volunteers who are familiar with the conditions and support the objects of the charity by raising awareness and funds as well as helping those affected by the conditions.
- 2. Volunteering for GAIN can take in a range of tasks from fundraising through raising awareness and talking to the newly diagnosed patient or their family. Volunteers should be aware that very few patients request direct contact with a volunteer and you may only be called upon a handful of times each year. However, the need for raising awareness and funds can take as much time as you are able to give
- 3. To enable us to safeguard volunteers we ask that you are members of the charity and sign an agreement with the Charity accepting GAIN's volunteer terms. You will be issued with a GAIN email address.
- 4. Volunteers can give as much or a little of their time to supporting GAIN during the year. GAIN will contact them if a speaker or patient direct contact request is received to check their availability. Volunteers who choose to raise awareness or funds can get "packs" from the office to help.
- 5. The musts and must nots of being a GAIN Volunteer:

Must	Must not
Be a good listener & empathetic	Offer medical advice
Organise and commit your time	Patronise patients or their families
Understand GBS/CIDP & related conditions	Email patient information to the office
Be IT literate & have access to Skype, Facetime, WhatsApp, instant messaging, or similar communication methods	Retain any personal or sensitive information about people they speak to on behalf of GAIN
Keep the office informed of all volunteering undertaken	Talk about patients to other people (except GAIN office staff)
Understand GAIN policy & guidelines and undertake any appropriate training	
Be prepared to provide details of 2 referees and undertake a DBS check	